

AUDIO/VISUAL NEEDS? WE'VE GOT YOU COVERED

At the Mayo Civic Center, we combine sophisticated audio-video capabilities with exceptional customer service to deliver the right technology for your meeting or event. Our full-service, in-house AV team is committed to helping you create and execute a high-impact, innovative audio-visual experience for your attendees.

With more than \$7 million in technology additions and enhancements completed in 2017, the Mayo Civic Center offers up to 20k high-definition projectors, 28 x 16 foot projection screens, Smart Board high-definition displays, advanced video and teleconferencing capabilities, and much more.

Whether you're hosting a trade show, conference, keynote address, gala, or entertainment or sporting event, our experienced team will help you choose the AV equipment and services that are right for you. Contact Adam Lien, Production Supervisor at adam.lien@mayociviccenter.com, 507-328-2206 to get started.

GREETING YOU WITH A SMILE: THE OPERATIONS TEAM

From your group's arrival until your departure, the Mayo Civic Center's 10-member operations team is at your service. They set up your venues just the way you want them, ensure your surroundings are tidy, and respond quickly—and with a smile!—if you need a suite unlocked or your tables rearranged last-minute. They'll even jump-start your car. (Yes, it's been done!)

"We are the friendly face when groups come into the building, and as a team we all pull together to make sure events are successful," says David Silker, Facility Operations Manager. The high level of service provided by the operations team inspires many groups to return to the Mayo Civic Center repeatedly. "Our staff establishes friendships with the groups that come through the building. With repeat events, we know each other by first name and we can anticipate their needs and offer suggestions to ensure success."

Whether you're a first-time or repeat client, your Mayo Civic Center operations crew will take a hands-on approach to assisting you with any request – just ask!



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MEET YOUR EVENT SERVICE TEAM

Our team of dedicated, experienced event services professionals will be with you every step of the way as you plan your convention or event at the Mayo Civic Center. With more than 300 events per year under their direction, our knowledgeable event specialists are known for their "can-do" attitudes and commitment to creating an outstanding experience.



TR WHEELER
Event Services Manager

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A 15-year Mayo Civic Center veteran who manages large entertainment events and conventions, TR is often one step ahead of his clients in anticipating their needs. His keen attention to detail and enthusiasm for finding creative ways to help clients were developed early in his career, when he worked for Walt Disney World and Disney on Ice. "Something I learned with Disney was the 'I Don't Know Policy.' If a guest asked for something and you answered, 'I don't know,' you were in trouble. There's always a way to help."

Ask TR for travel advice if you're heading abroad. He's been to 32 countries on six continents.



LAURA WOOLWORTH
Wedding Coordinator

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As a young girl, Laura watched wedding-themed TV shows, read bridal magazines, and dreamed of planning weddings. Fast forward, and she's living the dream. "It's so fun to hear engagement stories and to help plan a couple's big day—a day that they are going to remember for the rest of their lives." Laura's goal is to take as much work off the bride and her family as possible.

Laura loves keeping up with wedding trends. "The classic looks are coming back—tuxedos for the guys and sleeved or strapped dresses for the brides."



PERRY SPINDLER
Event Coordinator

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Growing up with six siblings in a busy household equipped Perry with high levels of flexibility and energy—two qualities that come in handy when he's coordinating a variety of events. His number one priority is to help each client meet their unique goal for their event, with the event running as smoothly and efficiently as possible. "We know that event planning and the day of the event can be stressful. We as a staff are here to minimize stresses for our clients."

Offer Perry some home-improvement tips. He's a new homeowner who enjoys fix-it projects.



JOE KOLLAR
Event Coordinator

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At 6'5", Joe is easy for event groups to spot in a crowd. He stands out in his commitment to clients as well, from his previous job planning events at the University Center Rochester Regional Sport Center to his current role at Mayo Civic Center. "I've organized enough events to help steer clients in the right direction when something unexpected pops up. If I'm responsible for your event, I'll do everything in my power to make it a success."

Joe played basketball at the University of Minnesota, Crookston. If the basketball courts are set up in our arena, challenge him to a quick one-on-one game!